



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 5, 2014

Mr. CHRIS SANDVIG  
Volkswagen Group of America, Inc.  
3800 HAMLIN ROAD  
AUBURN HILLS, MI 48326

NVS-215SM  
14V-658

**Subject:** Sun-Roof May Break

Dear Mr. SANDVIG:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLKSWAGEN/BEETLE/2013-2015

**Mfr's Report Date:** October 20, 2014

**NHTSA Campaign Number:** 14V-658

**Components:**

VISIBILITY:SUN ROOF ASSEMBLY

**Potential Number of Units Affected:** 7,062

**Problem Description:**

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain model year 2013-2015 Beetle vehicles manufactured June 13, 2013, to July 3, 2014. The glass sunroofs in the affected vehicles may break when the vehicles are operated over a hard road surface or strike a pothole.

**Consequence:**

Vehicle occupants could be injured by falling glass. A sunroof break during vehicle operation also increases the risk of driver distraction and a resulting vehicle crash.

**Remedy:**

Volkswagen will notify owners, and dealers will replace the sunroof, free of charge. VW intends start its recall campaign on or about December 19, 2014. Owners may contact Volkswagen customer service at 1-800-822-8987. Volkswagen's number for this recall is 60B9.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Please advise when Volkswagen intends to notify owners and launch its free remedy campaign. Please be reminded that owner notification must occur within 60 days of when a manufacturer notifies NHTSA of its safety defect decision.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement