

Air waybill no.: \_\_\_\_\_

Origin: \_\_\_\_\_

Gross weight: \_\_\_\_\_

Pax conf. no.: \_\_\_\_\_

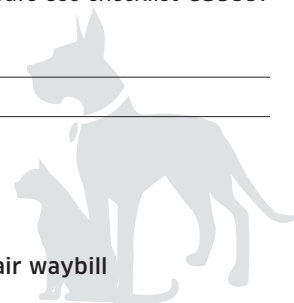
Destination: \_\_\_\_\_

Kennel size(s): 1 \_\_\_\_\_

2 \_\_\_\_\_

3 \_\_\_\_\_

- All questions must be answered; do not use N/A unless a box is provided
- If any question is answered No, the item must be corrected prior to shipment acceptance
- Review all items with the customer before rejecting an animal
- Any issues must be communicated to the PetSafe Desk – 1-800-575-3345 or 1-832-235-1541
- **File the checklist and copies of all documentation (as required in the booking record) with the origin station air waybill**



### General acceptance

Yes N/A No

- Is the shipment booked? If no, contact PetSafe Desk to book. ☐ ☐ ☐
- Is the animal tendered four hours or less before the booked flight? ☐ ☐ ☐
- Verify booked flights are operating as scheduled. (Contact the PetSafe Desk to reaccommodate if the animal will misconnect.) ☐ ☐ ☐
- Can the aircraft in the routing accommodate the kennel tendered? (Will crate fit all down-line aircraft? Especially check United Express® connection carriers. No #700s on any B737. UAX max size kennel #400.) ☐ ☐ ☐
- Is the animal at least eight weeks old as stated on the health cert. (10 weeks old if weight less than 1 lb. or .45 kgs)? ☐ ☐ ☐  
*Note: Puppies being shipped into the U.S. from international locations must be at least four months old, per CDC requirements.*
- Customer confirms that the animal has not been tranquilized. ☐ ☐ ☐
- Customer confirms that the animals are not being shipped for use in fighting ventures. ☐ ☐ ☐
- Verified that there are no visible signs of a pre-existing condition, illness or evidence of recent surgery? **If present, do not accept.** ☐ ☐ ☐

### Documentation

- Does the shipper have a valid health certificate, dated no more than 10 days prior (or compliant with destination government if less than 10 days)? ☐ ☐ ☐  
*Note: This is required of all dog and cats where valuation coverage is requested.*  
*Note: Certificate needs to be in the original form, in English, containing the breed and age (birth date) of the animal.*
- Verify all documentation listed in the booking alert/remarks was presented. ☐ ☐ ☐  
*Examples: CITES permits, country import license or permits, CDC rabies requirements or permits*

### Container

- Does the kennel meet IATA standards as required in the Live Animals Regulations (LAR)? ☐ ☐ ☐
- Does the kennel have easily accessible openings for the removal of the animal in an emergency? ☐ ☐ ☐
- Is the interior of the kennel clean, dry with adequate absorbent material and free of protruding objects that could injure the animal? ☐ ☐ ☐

*Note: Straw is not acceptable, as it is prohibited in many countries.*

- I certify that I have secured the kennel with releasable cable ties. ☐ ☐  
*Note: Door requires a minimum of four ties, one on each corner. Secure it to ensure the kennel will stay intact during transit. Must ensure that labels and documents do not cover or obstruct any ventilation holes.*

- Does the kennel have 2 food/water dishes which can be filled from outside the enclosure without opening the door? ☐ ☐

- Are only permitted items (less than 16 oz of food for the animal, 1 leash, 1 collar) securely attached to the outside of the kennel? ☐ ☐

*Note: Toys or medication of any kind (over the counter or prescription) are not permitted*

- Does the kennel meet minimum ventilation requirements and have rims/spacers at least ¾ inch thick around the kennel? (LAR container 82 may be accepted without spacer on rear.) ☐ ☐

*Note: Have ventilation on all three walls when traveling internationally; have ventilation on the two side walls when traveling domestically*

- Is there sufficient space to allow the animal to turn about freely, in a standing position, using normal body movements, and to stand, sit, and lie in a natural position? ☐ ☐

*Note: For international or brachycephalic (short-nosed) dogs, is the animal in a 1 size larger kennel (must have 3" height clearance)?*

- Is the number of animals per kennel within the limits prescribed by the regulations? ☐ ☐

*Note: Limits are found in the IATA live animal regulations. For cats and dogs the limit is one adult (dog or cat) or two puppies or kittens under 6 months old, under 20 pounds, compatible and of similar size.*

- Are the names, addresses, and telephone numbers of the customer at origin and destination, as well as the name of the animal affixed to the top of the kennel? ☐ ☐

- Are properly sized orientation labels affixed to the kennel on at least two sides? ☐ ☐

*Note: Wire crates are NOT permitted*

- Do the words "live animal" appear on the top and at least one side of the kennel with the letters a minimum of one inch high? ☐ ☐

- Are food and water instructions posted on the top of the kennel with indication as to when the animal was last offered food and water? ☐ ☐

## PetSafe acceptance and release

I hereby certify that I have complied with all IATA Live Animal Regulations, USDA/APHIS, U.S. Fish and Wildlife, and any other applicable local, state, federal, and/or international regulation regarding this shipment of my pet. United will not be liable for illness or injury to an animal, the exacerbation of any preexisting illness or injury, or death of an animal due to illness or injury when the animal has been handled by United with ordinary standards of safety and care or when United has acted in the best interests of the entire flight such as in an emergency or a force majeure event. I hereby authorize United to transport my pet to a veterinary clinic, animal hospital, or similar facility for care in the event of an emergency, as determined solely by United. I acknowledge and agree that United will not be liable for any loss, damage, delay or expense arising from injury to or illness of my pet when the animal is handled by United under ordinary standards of safety and care or when United acts in the best interests of my pet, as determined solely by United. I acknowledge and agree that I will reimburse United for charges and fees with respect to veterinarian care for injuries to or illnesses of my pet. I acknowledge and agree that it is my responsibility to follow all pet travel requirements with respect to live animal regulations set forth by my pet's destination country. United will not be liable for any loss or expense due to my failure to comply with any applicable rule or regulation, or if my pet is refused passage into or through any state or country.

Signature of shipper

Signature of accepting agent and employee number

Date

Time

If your pet's shipment was not boarded on the planned flight(s) for a reason within United's control, visit [unitedcargo.com](https://unitedcargo.com) to submit a claim for a refund within seven days of the scheduled flight.

## Live Animals Regulations (LAR)

The following information is provided to clarify any questions you may have regarding the PetSafe Animal Acceptance and Release checklist. It is very important that the live animal you are accepting meets all the criteria on this checklist. For additional information regarding live animal acceptance and handling, refer to the IATA Live Animals Regulations. You can also find this information in 9 CFR, subchapter A - Animal welfare or on the internet at <https://www.aphis.usda.gov/aphis/ourfocus/importexport/animal-import-and-export/travel-with-a-pet>.

Since failure to comply with any of these regulations will result in United Airlines being fined, we will not make exceptions to these regulations. We will however, attempt to assist the customer in correcting any non-compliance items. Customers in the U.S. who have questions regarding these regulations may contact the USDA voice response service at 800-545-USDA (8732) or through the website shown at left. The USDA voice response service can also be used to determine individual state regulations.

## Kennel sizing chart for dogs and cats

### Kennel requirements

- Must be large enough for the animal to stand with their head erect, turn around and lie in a natural position. Their head or ears, whichever is higher, must not touch the top of the kennel.
- Must be constructed of rigid plastic, wood or metal. Roof must be solid with no doors or ventilation openings.
- Must have ventilation on three sides for domestic travel and four sides for international travel and short-nosed dogs
- Must contain two dishes accessible from the outside
- A metal nut and bolt must be secured in each hole to connect the top and bottom



### How to measure your pet

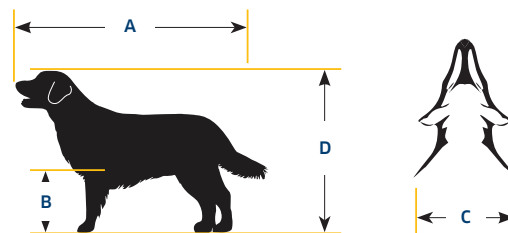
Kennel sizing chart for dogs and cats:

**A** = Length of animal from nose to root of tail

**B** = Height from ground to elbow joint

**C** = Width across shoulders

**D** = Height of animal in a natural standing position from the top of the head or the ear tip, whichever is higher



### How to determine kennel size

For travel within the 50 United States and Puerto Rico: Length =  $A + \frac{1}{2}B$  Width =  $C \times 2$  Height =  $D$

International and all short-nosed dogs: Length =  $A + B$  Width =  $C + 1"$  (3 cm)  $\times 2$  Height =  $D + 3"$  (7 cm)