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SUPERIOR COURT OF THE STATE OF CALIFORNIA						
COUNTY O	F ALAMEDA					
THE PEOPLE OF THE STATE OF	Case No.					
Plaintiff,	COMPLAINT FOR PERMANENT INJUNCTION, CIVIL PENALTIES AND OTHER EQUITABLE RELIEF					
v.	(Health & Saf. Code, Div. 20, Chapter 6.5;					
COMCAST CABLE COMMUNICATIONS	Civil Code, Div. 3, title 1.81; Bus & Prof. Code, § 17200, et seq.)					
Defendant.						
	Attorney General of California MARGARITA PADILLA, State Bar No. 99966 DAVID A. ZONANA, State Bar No. 196029 Supervising Deputy Attorneys General EDWARD H. OCHOA, State Bar No. 144842 Deputy Attorney General 1515 Clay Street, 20th Floor P.O. Box 70550 Oakland, CA 94612-0550 Telephone: (510) 622-2145 Facsimile: (510) 622-2270 E-mail: David.Zonana@doj.ca.gov NANCY E. O'MALLEY District Attorney of the County of Alameda KENNETH A. MIFSUD, State Bar No. 144000 Assistant District Attorney KEVIN WONG, State Bar No. 215446 Deputy District Attorney Consumer and Environmental Protection Unit 7677 Oakport Street, Suite 650 Oakland, California 94621 Telephone: (510) 383-8600 Facsimile: (510) 383-8615 Attorneys for The People of the State of California SUPERIOR COURT OF TH COUNTY OI THE PEOPLE OF THE STATE OF CALIFORNIA, Plaintiff, v.					

Plaintiff, THE PEOPLE OF THE STATE OF CALIFORNIA, based on information and belief, allege as follows:

PLAINTIFF

- 1. Plaintiff, THE PEOPLE OF THE STATE OF CALIFORNIA, brings this action by and through Kamala D. Harris, Attorney General of the State of California ("Attorney General"), Margarita Padilla and David A. Zonana, Supervising Deputy Attorneys General, Edward H. Ochoa, Deputy Attorney General; Nancy E. O'Malley, District Attorney for Alameda County ("Alameda DA"), Kenneth A. Mifsud, Assistant District Attorney and Kevin Wong, Deputy District Attorney (collectively referred to herein as "the People" or "Plaintiff").
- 2. Pursuant to California Health and Safety Code sections 25145.4 and 25182, the Attorney General, together with the Alameda DA, may bring a civil action in the name of the People of the State of California to enjoin any violation of Chapter 6.5 of Division 20 of the California Health and Safety Code ("Chapter 6.5") and to seek civil penalties for violations of Chapter 6.5.
- 3. Pursuant to California Business and Professions Code sections 17203, 17204 and 17206, the Attorney General and the Alameda DA may bring a civil action in the name of the People of the State of California to enjoin any person who engages, has engaged, or proposes to engage in unfair competition, as defined in California Business and Professions Code section 17200, and for civil penalties for each act of unfair competition.
- 4. Plaintiff brings this action without prejudice to any other actions or claims which Plaintiff may have based upon separate, independent and unrelated violations arising out of matters or allegations that are not set forth in this Complaint.

DEFENDANT

5. Defendant Comcast Cable Communications LLC is now, and at all times mentioned in this Complaint was, a Delaware limited liability company. Defendant does and did business in its own capacity and/or through affiliates in the State of California at the facilities identified in **Exhibit A**, which is incorporated herein by reference (collectively referred to as "Covered Facilities" and further described in paragraph 21 below). Defendant managed certain "target

waste" (defined in paragraph 25 below) that constitutes hazardous wastes, including universal wastes, at, or in connection with, Covered Facilities throughout California, including one or more Covered Facilities in Alameda County. Defendant managed "customer records" (defined in Civil Code section 1798.80) at, or in connection with, Covered Facilities throughout California, including one or more Covered Facilities in Alameda County.

- 6. Defendant is, and at all times relevant to the claims in this Complaint was, legally responsible for compliance with the provisions of the California Health and Safety Code, Chapter 6.5 of Division 20, and the corresponding implementing regulations, in connection with Defendant's ownership and/or operation of the Covered Facilities.
- 7. Defendant is, and at all times relevant to the claims in this Complaint was, legally responsible for compliance with the provisions of the Civil Code, Title 1.81 of Part 4 of Division 3, in connection with Defendant's operation of a business with custody of customer records in California.
 - 8. Defendant is a "business" as defined in Civil Code section 1798.90.
- 9. Defendant is a "person" as defined in California Health and Safety Code section 25118.
- 10. In this Complaint when reference is made to any act or omission of "Defendant," such allegations shall include the acts and omissions of owners, officers, directors, agents, employees, contractors, vendors, affiliates, and/or representatives of Comcast Cable Communications LLC, while acting within the course and scope of their employment or agency on behalf of any of the above entities.

JURISDICTION AND VENUE

11. Venue is proper in this county pursuant to California Health and Safety Code section 25183, and California Code of Civil Procedure section 393, in that the violations alleged in this Complaint occurred in the County of Alameda and throughout the State of California. This court has jurisdiction pursuant to Article 6, section 10 of the California Constitution and section 393 of the Code of Civil Procedure.

12. Plaintiff and Defendant have entered into a series of agreements to toll any applicable statutes of limitation. As a result of those agreements, a total of 1,350 days (the "Tolling Period") will not be included in computing the time limited by any statutes of limitation applicable to the causes of action brought against Defendant based on claims covered by the tolling agreement. Those claims include the claims alleged in this action against Defendant.

STATUTORY AND REGULATORY BACKGROUND

- 13. The State of California has enacted a comprehensive statutory and regulatory framework governing the generation, handling, treatment, storage, transportation, and disposal of hazardous waste. This framework, contained in Chapter 6.5 and its implementing regulations, which are found at California Code of Regulations, title 22, section 66260.1 et seq., mandates a "cradle to grave" system known as the Hazardous Waste Control Law ("HWCL"). The HWCL system is maintained to record the generation, registration, tracking, storage, treatment, and disposal of hazardous waste and to provide for the protection of the public and the environment from the potential risks posed by hazardous waste. Except where otherwise expressly defined in this Complaint, all terms pertaining to HWCL violations alleged herein shall be interpreted consistent with Chapter 6.5 and the Title 22 California Code of Regulations promulgated under that chapter.
- 14. The State of California has enacted protections of customer privacy that include requirements for the proper disposal of customer records by a business such that personal information in those records is rendered unreadable or undecipherable. The requirements for businesses disposing of customer records are contained in Title 1.81 of Part 4 of Division 3 of the Civil Code.

ENFORCEMENT AUTHORITY UNDER THE HWCL AND THE UCL

15. Section 25189 of the Health and Safety Code provides for civil liability for any negligent or intentional violation of the HWCL, or for any violation of any permit, rule, regulation, standard, or requirement issued or promulgated pursuant to the HWCL. Section 25189.2 of the Health and Safety Code is an alternative strict liability provision, which provides for civil liability for any violation of the HWCL, or for any violation of any permit, rule,

regulation, standard, or requirement issued or promulgated pursuant to the HWCL. However, pursuant to section 25189.2, subdivision (f), a person may not be held liable for a civil penalty imposed under section 25189 and for a civil penalty imposed under section 25189.2 for the same act.

- 16. The HWCL, pursuant to Health and Safety Code sections 25145.4, 25181 and 25184, authorizes the Court to issue an order that enjoins any ongoing or potential violation of the HWCL, or any applicable rule, regulation, permit, standard, requirement, or order issued or promulgated pursuant to the HWCL.
- 17. Health and Safety Code section 25184 provides that in civil actions brought pursuant to the HWCL in which an injunction or temporary restraining order is sought, it shall not be necessary to allege or prove at any stage of the proceeding that irreparable damage will occur should the temporary restraining order, preliminary injunction, or permanent injunction not be issued; or that the remedy at law is inadequate, and the temporary restraining order, preliminary injunction, or permanent injunction shall issue without such allegations and without such proof.
- 18. Sections 17200 through 17208 of the Business and Professions Code (the "Unfair Competition Law" or "UCL") provide for civil liability for any person who engages in unfair competition, which section 17200 defines in relevant part to include any "unlawful [or] unfair…business act or practice."
- 19. The UCL, pursuant to Business and Professions Code sections 17203 and 17204, authorizes the Court to issue an order that enjoins any person who engages, has engaged or proposes to engage in unfair competition. The UCL also provides, pursuant to Business and Professions Code section 17205, that the remedies or penalties provided by the UCL are cumulative to each other and to the remedies or penalties available under all other laws of this state.

GENERAL ALLEGATIONS

20. The allegations in this Complaint relate solely to Defendant's compliance with the HWCL, Civil Code and UCL at, or in connection with, Defendant's Covered Facilities in California and pertain only to the management of "target waste," as further described in

paragraph 25 below, and "customer records." Nothing in this Complaint relates to or pertains to any existing or potential claims or causes of action arising out of any or all of the following: (a) Defendant's ownership or operation of any non-Covered Facility in California; (b) the management or disposal of any non-target waste items at or from any facility owned or operated by Defendant in California, including, but not limited to, Covered Facilities; or (c) the handling or management of customer records unrelated or prior to disposal; and such claims or causes of action, if any, are reserved by Plaintiff. This Complaint has been filed within five years of the People discovering the HWCL violations alleged herein, exclusive of any applicable tolling period, including those set forth in paragraph 12 herein, and the HWCL related allegations in this Complaint cover the period from on or about January 1, 2005 until on or about December 15, 2015. The UCL related allegations in this Complaint cover the four years prior to the date of filing of this Complaint, exclusive of any applicable tolling periods, including those set forth in paragraph 12 herein.

- 21. At all times relevant hereto and continuing from and after the date of filing of this Complaint, Defendant owned and/or operated, and continue to own and/or operate, over ninety Covered Facilities throughout California. The term "Covered Facilities" as used herein shall means those facilities in California which are owned or operated by Defendant, or were owned or operated for a portion of the period covered by this Complaint, at which target waste is managed and which are listed on the attached Exhibit A, consisting of: (i) warehouses, (ii) facilities that are solely Field Fulfillment Offices ("FFOs"); (iii) Customer Service Centers (stores); (iv) hubsites; and (v) headends.
- 22. Defendant provides internet, voice over internet and video services to residential and business customers in California.
- 23. In providing these services, Defendant obtains and maintains paper records containing the personal information of customers in California that are subject to the specific disposal requirements contained in Civil Code section 1798.81.
- 24. Plaintiff alleges that Defendant at all times relevant hereto and continuing from and after the date of filing of this Complaint, failed to take reasonable steps in the disposal of

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customer records no longer retained by Defendant at Covered Facilities. Specifically, Defendant caused the disposal of customer records containing personal information without those records having been (a) shredded, (b) erased, or (c) otherwise modified to make it unreadable or undecipherable through any means as required by Civil Code section 1798.81.

- In providing the services described in paragraph 22 above, Defendant, by and through its employees at the Covered Facilities, including but not limited to warehouse personnel and field technicians, manage large volumes of electronic equipment (such as set top boxes, modems, embedded multimedia terminal adapters ("EMTAs"), routers, remote controls, transformers, customer premises equipment ("CPE"), power adapters, CPE power supplies, remote terminals, field testing equipment, devices containing meters, splitters, cable filters, taps, AB switches, network interface cards and printed circuit boards), batteries (such as lead-acid, lithium-ion and alkaline batteries), aerosol cans, lamps, mercury-added lamps, cable, amplifiers, scrap metal, as well as certain other items used or carried by technicians (specifically: adhesives and glues, caulkings and sealants, petroleum based greases & lubricants, paints, freon, lighter fluid, propane, machine polish, denatured alcohol, and printer cartridges) that have become hazardous waste within the meaning of Health and Safety Code sections 25117 and 25124, and the corresponding title 22 California Code of Regulations (collectively the "target waste"). Defendant uses some of these items to maintain and power its network, while other items are used by technicians in the course of their duties, and still other items are leased to customers and reclaimed by Defendant at the end of a contract or when upgrading equipment. At all times relevant hereto and continuing from and after the date of filing of this Complaint, electronic equipment, batteries and aerosol cans handled by Defendant at the Covered Facilities or in the field in the course and scope of field technicians employment, were and are rendered unusable for their intended purpose as the result of usage, damage, age, wear, obsolescence and other causes, and must be handled and recycled or disposed of in compliance with the HWCL.
- 26. At all times relevant to this Complaint, Defendant is or was responsible for the operation of the Covered Facilities in California. At all times relevant to this Complaint, Defendant was aware of and did or does conduct, approve and/or control hazardous waste

management activities for the target waste at the Covered Facilities. At all times relevant to this Complaint, Defendant's actions and/or omissions, as part of a continuing course of conduct, are or were the legal cause of the violations alleged herein, and Defendant reasonably could have taken action to prevent the unlawful actions and/or omissions.

- 27. Plaintiff is informed and believes, and thereupon alleges, that at all times relevant to this Complaint, Defendant generated hazardous waste at each of the Covered Facilities during every ninety (90) day period.
- 28. Plaintiff alleges that Defendant at all times relevant hereto and continuing from and after the date of filing of this Complaint, caused and/or performed each of the acts and/or omissions in violation of the HWCL in the ownership and/or operation of the Covered Facilities as alleged below:

Disposal Violations

- a. Disposed, or caused the disposal of, target waste that constitutes hazardous waste at a point not authorized, in violation of Health and Safety Code section 25189.5, subdivision (a);
- b. Disposed, or caused the disposal of new or unused electronic equipment and batteries of the types described in paragraph 25 above, that by virtue of their disposal became a hazardous waste, at a point not authorized, in violation of Health & Safety Code section 25189.5, subdivision (a);

Waste Determination Violations

c. Failed to determine if a generated target waste was a "hazardous waste" as required by California Code of Regulations, title 22, sections 66262.11 and 66260.200(c), and, where such target waste was hazardous, failed to handle the hazardous waste in accordance with the requirements of Chapter 6.5 of the Health and Safety Code and its implementing regulations in California Code of Regulations, title 22, including but not limited to section 66265.172 (compatible contents), and section 66265.177 (placing incompatible waste streams in the same container);

d. Stored target waste that constitutes hazardous waste onsite beyond the time permitted by law at a facility which did not have a hazardous waste storage permit from the California Department of Toxic Substances Control ("DTSC"), in violation of California Code of Regulations, title 22, section 66262.34, and California Health and Safety Code section 25123.3, subdivision (h);

Labeling and Container Violations

- e. Failed to properly label containers of accumulated target waste that constitutes hazardous waste, in violation of California Code of Regulations, title 22, section 66262.34, subdivision (f);
- f. Failed to maintain containers holding target waste that constitutes hazardous waste at the Covered Facilities capable of being closed while in storage, in violation of California Code of Regulations, title 22, section 66265.173;
- g. Failed to properly manage, mark, and store hazardous waste aerosol cans, in violation of section 25201.16 of the California Health and Safety Code;

Transportation and Manifest Violations

- h. Delivered, or otherwise transferred custody or possession of, target waste that constitutes hazardous waste to a person or entity that was not properly licensed and registered to transport hazardous waste, in violation of California Health and Safety Code section 25163, subdivision (a)(1);
- i. Transported target waste that constitutes hazardous waste without being properly licensed and registered to transport hazardous waste, in violation of California Health and Safety Code section 25163, subdivision (a)(1);
- j. Transported, or caused to be transported, target waste that constitutes hazardous waste to unauthorized locations, in violation of Health and Safety Code section 25189.5;
- k. Failed to submit to DTSC a legible copy of each manifest used within thirty (30) days of each shipment of target waste that constitutes hazardous waste off-site or into

California, in violation of California Code of Regulations, title 22, section 66262.23, subdivision (a)(4);

Training Violations

1. Failed to comply with employee training obligations for employees who are assigned to Covered Facilities and who managed target waste that constitutes hazardous waste, as set forth in California Code of Regulations, title 22, section 66265.16, including but not limited to the requirements to maintain training documentation as specified in these regulations for each employee involved in the management of hazardous waste;

Universal Waste Violations

- m. Stored target waste that constitutes universal waste onsite beyond the time permitted by law, in violation of California Code of Regulations, title 22, section 66273.35;
- n. Failed to properly label containers of accumulated target waste that constitutes universal waste, in violation of California Code of Regulations, title 22, sections 66273.34 and 66273.35, subdivision (b);
- o. Sent, transported, relinquished, transferred, surrendered or otherwise took target waste that constitutes universal waste to an unauthorized location, in violation of California Code of Regulations, title 22, sections 66273.38, 66273.39, 66273.40 and 66273.41;
- p. With respect to target waste that constitutes universal waste, failed to comply with notification requirements for a universal waste handler, in violation of California Code of Regulations, title 22, section 66273.32;
- q. Failed to retain copies of all bills of lading pertaining to shipments of target waste that constitute universal waste for three years, in violation of California Code of Regulations, title 22, section 66273.39;
- r. Failed to keep a record with the information required by section 66273.39, subdivision (a)(1) (3), of each shipment of target waste that constitutes universal waste received at the universal waste handler's facility, in violation of California Code of Regulations, title 22, section 66273.39;

s. Failed to comply with employee training obligations for employees who are assigned to Covered Facilities and who managed target waste that constitutes universal waste, as set forth in California Code of Regulations, title 22, section 66273.36, including but not limited to the requirements to maintain training documentation as specified in these regulations for each employee involved in the management of universal waste; and

Generator ID Violations

- t. Treated, stored, disposed of, transported, and offered for transportation, target waste that constitutes hazardous waste without having received and used a proper identification number from the U.S. Environmental Protection Agency or DTSC for the originating facility, in violation of California Code of Regulations, title 22, section 66262.12, subdivision (a).
- 29. Each of the acts and/or omissions pleaded in Paragraph 28 of this Complaint is part of a continuing course of conduct by Defendant to violate California environmental laws and regulations, such that the statutes of limitation have not yet begun to run on said acts.

FIRST CAUSE OF ACTION

(Intentional Disposal of Hazardous Waste at a Point Not Authorized)
(Health & Safety Code §§ 25189.5, subd. (a) and 25189, subd. (c))

- 30. Plaintiff realleges paragraphs 1-6, 9-13, 15-22, and 25-29, inclusive.
- 31. Health and Safety Code section 25189.5, subdivision (a), prohibits the disposal of hazardous waste at an unauthorized point.
- 32. Defendant has intentionally disposed or caused the disposal of target waste that constitutes hazardous waste originating from the Covered Facilities at unauthorized points, in violation of California Health and Safety Code section 25189.5, subdivision (a), and unless enjoined by order of the Court, Defendant may or will continue in the course of conduct as alleged herein.
- 33. Each intentional disposal of target waste that constitutes hazardous waste at an unauthorized point, subjects Defendant to a separate and additional civil penalty of not less than one thousand dollars (\$1,000) under Health and Safety Code section 25189, subdivision (c).

determination requirement of Chapter 6.5 of Division 20 of the Health and Safety Code section 25100 et seq., and its implementing regulations at Title 22 of the California Code of Regulations sections 66262.11 and 66260.200(c), with regard to the target waste at the Covered Facilities, as set forth in Plaintiff's prayer for relief.

FIFTH CAUSE OF ACTION

(Negligent Violation Hazardous Waste Determination Requirement)

(Health & Safety Code, §§ 25100, et seq., and 25189, subd. (b);

Cal. Code Regs., Tit. 22, §§ 66262.11 and 66260.200(c))

- 50. Plaintiff realleges paragraphs 1-6, 9-13, 15-22, and 25-29, inclusive.
- 51. California Code of Regulations, title 22, sections 66262.11 and 66260.200(c), require that a person who generates a waste determine if that waste is hazardous using the methods proscribed in the regulation.
- 52. Defendant has negligently failed to determine if the target waste they generated through its operations and managed at Covered Facilities is hazardous, in violation of the hazardous waste determination requirement of Chapter 6.5 of Division 20 of the Health and Safety Code section 25100 et seq., and its implementing regulations at Title 22 of the California Code of Regulations sections 66262.11 and 66260.200(c), and unless enjoined by order of the Court, Defendant may or will continue in the course of conduct as alleged herein.
- 53. Each negligent violation by Defendant of the hazardous waste determination requirement subjects Defendant to a separate and additional civil penalty under Health and Safety Code section 25189, subdivision (b).
- 54. Based on the above, Plaintiff requests injunctive relief against Defendant under Health and Safety Code section 25181, and civil penalties against Defendant under Health and Safety Code section 25189, subdivision (b), for each negligent violation of the hazardous waste determination requirement of Chapter 6.5 of Division 20 of the Health and Safety Code section 25100 et seq., and its implementing regulations at Title 22 of the California Code of Regulations sections 66262.11 and 66260.200(c), with regard to the target waste at the Covered Facilities, as set forth in Plaintiff's prayer for relief.

SIXTH CAUSE OF ACTION

(Strict Liability for Violation of Hazardous Waste Determination Requirement)

(Health & Safety Code, §§ 25100, et seq., and 25189.2, subd. (b);

Cal. Code Regs., Tit. 22, §§ 66262.11 and 66260.200(c))

- 55. Plaintiff realleges paragraphs 1-6, 9-13, 15-22, and 25-29, inclusive.
- 56. California Code of Regulations, title 22, sections 66262.11 and 66260.200(c), require that a person who generates a waste determine if that waste is hazardous using the methods proscribed in the regulation.
- 57. Defendant has failed to determine if the target waste they generated through its operations and managed at Covered Facilities is hazardous, in violation of the hazardous waste determination requirement of Chapter 6.5 of Division 20 of the Health and Safety Code section 25100 et seq., and its implementing regulations at Title 22 of the California Code of Regulations sections 66262.11 and 66260.200(c), and unless enjoined by order of the Court, Defendant may or will continue in the course of conduct as alleged herein.
- 58. Each violation by Defendant of the hazardous waste determination requirement subjects Defendant to a separate and additional civil penalty under Health and Safety Code section 25189.2, subdivision (b).
- 59. Based on the above, Plaintiff requests injunctive relief against Defendant under Health and Safety Code section 25181, and civil penalties against Defendant under Health and Safety Code section 25189.2, subdivision (b), for each violation of the hazardous waste determination requirement of Chapter 6.5 of Division 20 of the Health and Safety Code section 25100 et seq., and its implementing regulations at Title 22 of the California Code of Regulations sections 66262.11 and 66260.200(c), with regard to the target waste at the Covered Facilities, as set forth in Plaintiff's prayer for relief.

- 65. Defendant has negligently violated and continues to violate the hazardous waste storage, container, labeling, marking, and accumulation time limits requirements of Chapter 6.5 of Division 20 of the Health and Safety Code section 25100 et seq., and its implementing regulations at Title 22 of the California Code of Regulations sections 66260.1 et seq., with regard to the target waste at the Covered Facilities, and unless enjoined by order of the Court, Defendant may or will continue in the course of conduct as alleged herein.
- 66. Each negligent violation by Defendant of the hazardous waste storage, container, labeling, marking, and accumulation time limits requirements subjects Defendant to a separate and additional civil penalty under Health & Safety Code section 25189, subdivision (b).
- 67. Based on the above, Plaintiff requests injunctive relief against Defendant under Health & Safety Code section 25181, and civil penalties against Defendant under Health and Safety Code section 25189, subdivision (b), for each negligent violation of the hazardous waste storage, container, labeling, marking, and accumulation time limits requirements of Chapter 6.5 of Division 20 of the Health and Safety Code section 25100 et seq., and its implementing regulations at Title 22 of the California Code of Regulations sections 66260.1 et seq., with regard to the target waste at the Covered Facilities, as set forth in Plaintiff's prayer for relief.

NINTH CAUSE OF ACTION

(Strict Liability for Violations of Hazardous Waste Storage, Container Labeling, Marking and Accumulation Time Limits Requirements)

(Health & Safety Code, §§ 25100, et seq., and 25189.2, subd. (b); Cal. Code Regs., Tit. 22, § 66260.1 et seq.)

- 68. Plaintiff realleges paragraphs 1-6, 9-13, 15-22, and 25-29, inclusive.
- 69. Defendant has violated and continues to violate the hazardous waste storage, container, labeling, marking, and accumulation time limits requirements of Chapter 6.5 of Division 20 of the Health and Safety Code section 25100 et seq. and its implementing regulations at Title 22 of the California Code of Regulations section 66260.1 et seq., with regard to the target waste at the Covered Facilities, and unless enjoined by order of the Court, Defendant may or will continue in the course of conduct as alleged herein.

- 70. Each violation by Defendant of the hazardous waste storage, container, labeling, marking, and accumulation time limits requirements, subjects Defendant to a separate and additional civil penalty under Health and Safety Code section 25189.2, subdivision (b).
- 71. Based on the above, Plaintiff requests injunctive relief against Defendant under Health and Safety Code section 25181, and civil penalties against Defendant under Health and Safety Code section 25189.2, subdivision (b), for each violation of the hazardous waste storage, container, labeling, marking, and accumulation time limits requirements of Chapter 6.5 of Division 20 of the Health and Safety Code section 25100 et seq., and its implementing regulations at Title 22 of the California Code of Regulations sections 66260.1 et seq., with regard to the target waste at the Covered Facilities, as set forth in Plaintiff's prayer for relief.

TENTH CAUSE OF ACTION

(Intentional Violations of Hazardous Waste Transportation and Manifest Requirements)
(Health & Safety Code, §§ 25163, 25189, subd. (b);

Cal. Code Regs., Tit. 22, § 66263.23)

- 72. Plaintiff realleges paragraphs 1-6, 9-13, 15-22, and 25-29, inclusive.
- 73. Chapter 6.5 of the Health and Safety Code prohibits the unauthorized transfer or transportation of hazardous waste. Section 25163 prohibits the transfer of hazardous waste to a Transporter who does not have a valid registration from DTSC. Title 22 of the California Code of Regulations section 66263.23, subdivision (b), further prohibits the transportation of hazardous waste to a location not permitted or otherwise authorized by DTSC to receive the waste. And, title 22 of the California Code of Regulations section 66263.23, subdivision (a)(4), further requires that the generator submit to DTSC a legible copy of each manifest used within thirty days of each shipment of hazardous waste off-site or into California.
- 74. Defendant intentionally transferred target waste that constitutes hazardous waste to transporters who did not have valid registrations from DTSC from the Covered Facilities for transportation to unauthorized locations, in violation of Health and Safety Code section 25163 and Title 22 of the California Code of Regulations section 66263.23, without providing a

manifest to DTSC within thirty days of each shipment, and unless enjoined by order of the Court, Defendant may or will continue in the course of conduct as alleged herein.

- 75. Each act of unauthorized transfer or transportation or failure to manifest subjects

 Defendant to a separate and additional civil penalty under Health and Safety Code section 25189,
 subdivision (b), for each intentional violation of Health and Safety Code section 25163 and Title
 22 of the California Code of Regulations section 66263.23.
- 76. Based on the above, Plaintiff requests injunctive relief against Defendant under Health and Safety Code section 25181, and civil penalties against Defendant under Health and Safety Code section 25189, subdivision (b), for each intentional violation of the transportation and manifest requirements of Health and Safety Code section 25163 and Title 22 of the California Code of Regulations section 66263.23, with regard to the target waste, as set forth in Plaintiff's prayer for relief.

ELEVENTH CAUSE OF ACTION

(Negligent Violations of Hazardous Waste Transportation and Manifest Requirements)

(Health & Safety Code, §§ 25163 and 25189, subd. (b);

Cal. Code Regs., Tit. 22, § 66263.23)

- 77. Plaintiff realleges paragraphs 1-6, 9-13, 15-22, and 25-29, inclusive.
- 78. Chapter 6.5 of the Health and Safety Code prohibits the unauthorized transfer or transportation of hazardous waste. Section 25163 prohibits the transfer of hazardous waste to a transporter who does not have a valid registration from DTSC. Title 22 of the California Code of Regulations section 66263.23, subdivision (b), further prohibits the transportation of hazardous waste to a location not permitted or otherwise authorized by DTSC to receive the waste. And, title 22 of the California Code of Regulations section 66263.23, subdivision (a)(4), further requires that the generator submit to DTSC a legible copy of each manifest used within thirty days of each shipment of hazardous waste off-site or into California.
- 79. Defendant has negligently transferred target waste that constitutes hazardous waste to transporters who did not have valid registrations from DTSC, from the Covered Facilities for transportation to unauthorized locations, in violation of Health and Safety Code section 25163

and Title 22 of the California Code of Regulations section 66263.23, without providing a manifest to DTSC within thirty days of each shipment, and unless enjoined by order of the Court, Defendant may or will continue in the course of conduct as alleged herein.

- 80. Each act of unauthorized transfer or transportation or failure to manifest subjects

 Defendant to a separate and additional civil penalty under Health and Safety Code section 25189,
 subdivision (b), for each negligent violation of Health and Safety Code section 25163 and Title
 22 of the California Code of Regulations section 66263.23.
- 81. Based on the above, Plaintiff requests injunctive relief against Defendant under Health and Safety Code section 25181, and civil penalties against Defendant under Health and Safety Code section 25189, subdivision (b), for each negligent violation of the transportation and manifest requirements of Health and Safety Code section 25163 and Title 22 of the California Code of Regulations section 66263.23, with regard to the target waste, as set forth in Plaintiff's prayer for relief.

TWELFTH CAUSE OF ACTION

(Strict Liability for Violations of Hazardous Waste Transportation and Manifest Requirements)

(Health & Safety Code, §§ 25163 and 25189.2, subd. (b); Cal. Code Regs., Tit. 22, § 66263.23)

- 82. Plaintiff realleges paragraphs 1-6, 9-13, 15-22, and 25-29, inclusive.
- 83. Chapter 6.5 of the Health and Safety Code prohibits the unauthorized transfer or transportation of hazardous waste. Section 25163 prohibits the transfer of hazardous waste to a transporter who does not have a valid registration from DTSC. Title 22 of the California Code of Regulations section 66263.23, subdivision (b), further prohibits the transportation of hazardous waste to a location not permitted or otherwise authorized by DTSC to receive the waste. And, title 22 of the California Code of Regulations section 66263.23, subdivision (a)(4), further requires that the generator submit to DTSC a legible copy of each manifest used within thirty days of each shipment of hazardous waste off-site or into California.

- 84. Defendant has transferred target waste that constitutes hazardous waste to transporters who did not have valid registrations from DTSC, from the Covered Facilities for transportation to unauthorized locations, in violation of Health and Safety Code section 25163 and Title 22 of the California Code of Regulations section 66263.23, without providing a manifest to DTSC within thirty days of each shipment, and unless enjoined by order of the Court, Defendant may or will continue in the course of conduct as alleged herein.
- 85. Each act of unauthorized transfer or transportation or failure to manifest subjects

 Defendant to a separate and additional civil penalty under Health and Safety Code section

 25189.2, subdivision (b), for each violation of Health and Safety Code section 25163 and Title 22

 of the California Code of Regulations section 66263.23.
- 86. Based on the above, Plaintiff requests injunctive relief against Defendant under Health and Safety Code section 25181, and civil penalties against Defendant under Health and Safety Code section 25189.2, subdivision (b), for each strict liability violation of the transportation and manifest requirements of Health and Safety Code section 25163 and Title 22 of the California Code of Regulations section 66263.23, with regard to the target waste, as set forth in Plaintiff's prayer for relief.

THIRTEENTH CAUSE OF ACTION

(Intentional Violation Hazardous Waste and Universal Waste Training Requirements)

(Health & Safety Code, §§ 25100, et seq., and 25189, subd. (b);

Cal. Code Regs., Tit. 22, §§ 66265.16 and 66273.36)

- 87. Plaintiff realleges paragraphs 1-6, 9-13, 15-22, and 25-29, inclusive.
- 88. California Code of Regulations, title 22, sections 66265.16 and 66273.36, require that the generator of hazardous waste, including universal waste, provide annual training pertaining to the management of hazardous waste or universal waste, as appropriate and maintain training documentation as specified in these regulations for each employee involved in the management of hazardous waste.
- 89. Through its operations, Defendant generates target waste that constitutes hazardous waste, including universal waste, at Covered Facilities and have intentionally failed to train field

technicians and other employees who manage that target waste, in violation of the training requirements of California Code of Regulations, title 22, sections 66265.16 and 66273.36, and unless enjoined by order of the Court, Defendant may or will continue in the course of conduct as alleged herein.

- 90. Each intentional violation by Defendant of the hazardous waste and universal waste training requirements subjects Defendant to a separate and additional civil penalty under Health and Safety Code section 25189, subdivision (b).
- 91. Based on the above, Plaintiff requests injunctive relief against Defendant under Health and Safety Code section 25181, and civil penalties against Defendant under Health and Safety Code section 25189, subdivision (b), for each intentional violation of the hazardous waste and universal waste training requirements of Chapter 6.5 of Division 20 of the Health and Safety Code section 25100 et seq., and its implementing regulations at Title 22 of the California Code of Regulations sections 66265.16 and 66273.36, with regard to employees handling the target waste at or in connection with the Covered Facilities, as set forth in Plaintiff's prayer for relief.

FOURTEENTH CAUSE OF ACTION

(Negligent Violation Hazardous Waste and Universal Waste Training Requirements)

(Health & Safety Code, §§ 25100, et seq., and 25189, subd. (b);

Cal. Code Regs., Tit. 22, §§ 66265.16 and 66273.36)

- 92. Plaintiff realleges paragraphs 1-6, 9-13, 15-22, and 25-29, inclusive.
- 93. California Code of Regulations, title 22, sections 66265.16 and 66273.36, require that the generator of hazardous waste, including universal waste, provide annual training pertaining to the management of hazardous waste or universal waste, as appropriate and maintain training documentation as specified in these regulations for each employee involved in the management of hazardous waste.
- 94. Through its operations, Defendant generates target waste that constitutes hazardous waste, including universal waste, at Covered Facilities and have negligently failed to train field technicians and other employees who manage that target waste, in violation of the training requirements of California Code of Regulations, title 22, sections 66265.16 and 66273.36, and

100. Each violation by Defendant of the hazardous waste and universal waste training
requirements subjects Defendant to a separate and additional civil penalty under Health and
Safety Code section 25189.2, subdivision (b).

101. Based on the above, Plaintiff requests injunctive relief against Defendant under Health and Safety Code section 25181, and civil penalties against Defendant under Health and Safety Code section 25189.2, subdivision (b), for each violation of the hazardous waste and universal waste training requirements of Chapter 6.5 of Division 20 of the Health and Safety Code section 25100 et seq., and its implementing regulations at Title 22 of the California Code of Regulations sections 66265.16 and 66273.36, with regard to employees managing the target waste at or in connection with the Covered Facilities, as set forth in Plaintiff's prayer for relief.

SIXTEENTH CAUSE OF ACTION

(Intentional Violations of Hazardous Waste Control Laws for Universal Waste Disposal,
Management, Labeling, Marking, Accumulation Time Limits, Sending and Tracking
Requirements)

(Health & Safety Code, §§ 25100, et seq., and 25189, subd. (b); Cal. Code Regs., Tit. 22, §§ 66273.1 et seq.)

- 102. Plaintiff realleges paragraphs 1-6, 9-13, 15-22, and 25-29, inclusive.
- 103. Defendant has intentionally violated, and continues to violate, the universal waste disposal, management, labeling, marking, accumulation time limits, sending and tracking requirements of Chapter 6.5 of Division 20 of the Health and Safety Code section 25100 et seq., and its implementing regulations at Title 22 of the California Code of Regulations sections 66273.1 et seq., with regard to the target waste at the Covered Facilities, and unless enjoined by order of the Court, Defendant may or will continue in the course of conduct as alleged herein.
- 104. Each intentional violation by Defendant of the universal waste disposal, management, labeling, marking, accumulation time limits, sending and tracking requirements subjects

 Defendant to a separate and additional civil penalty under Health and Safety Code section 25189, subdivision (b).

105. Based on the above, Plaintiff requests injunctive relief against Defendant under Health and Safety Code section 25181, and civil penalties against Defendant under Health and Safety Code section 25189, subdivision (b), for each intentional violation of the universal waste disposal, management, labeling, marking, accumulation time limits, sending and tracking requirements of Chapter 6.5 of Division 20 of the Health and Safety Code section 25100 et seq., and its implementing regulations at Title 22 of the California Code of Regulations sections 66273.1 et seq., with regard to the target waste at or in connection with the Covered Facilities, as set forth in Plaintiff's prayer for relief.

SEVENTEENTH CAUSE OF ACTION

(Negligent Violations of Hazardous Waste Control Laws for Universal Waste Management,
Disposal, Labeling, Marking, Accumulation Time Limits, Sending and Tracking
Requirements)

(Health & Safety Code, §§ 25100, et seq., and 25189, subd. (b); Cal. Code Regs., Tit. 22, §§ 66273.1 et seq.)

- 106. Plaintiff realleges paragraphs 1-6, 9-13, 15-22, and 25-29, inclusive.
- 107. Defendant has negligently violated, and continues to violate, the universal waste disposal, management, labeling, marking, accumulation time limits, sending and tracking requirements of Chapter 6.5 of Division 20 of the Health and Safety Code section 25100 et seq., and its implementing regulations at Title 22 of the California Code of Regulations sections 66273.1 et seq., with regard to the target waste at the Covered Facilities, and unless enjoined by order of the Court, Defendant may or will continue in the course of conduct as alleged herein.
- 108. Each negligent violation by Defendant of the universal waste disposal, management, labeling, marking, accumulation time limits, sending and tracking requirements subjects

 Defendant to a separate and additional civil penalty under Health and Safety Code section 25189, subdivision (b).
- 109. Based on the above, Plaintiff requests injunctive relief against Defendant under Health and Safety Code section 25181, and civil penalties against Defendant under Health and Safety Code section 25189, subdivision (b), for each negligent violation of the universal waste

1	seq., with regard to the target waste at or in connection with the Covered Facilities, as set forth	
2	Plaintiff's prayer for relief.	
3	NINETEENTH CAUSE OF ACTION	
4	(Violations of Unfair Competition Laws – HWCL Predicate Acts or Practices)	
5	(Bus. & Prof. Code §§ 17200 - 17208)	
6	114. Plaintiff realleges paragraphs 1-6, 9-13, 15-22, and 25-29, inclusive.	
7	115. Within four (4) years of commencing this action, exclusive of any applicable tolling	
8	periods, including those set forth in paragraph 12 herein, Defendant has engaged in, and continu	
9	to engage in, acts or practices that constitute unfair competition within the meaning of Business	
10	and Professions Code sections 17200 through 17208.	
11	116. Specifically, Defendant engaged in the acts or practices alleged in the First through	
12	Eighteenth Causes of Action, above.	
13	117. Pursuant to Business and Professions Code section 17206, Defendant is liable for	
14	civil penalties for each and every violation as alleged herein.	
15	118. Defendant must be immediately and permanently enjoined, pursuant to Business and	
16	Professions Code section 17203, from engaging in acts or practices that, as alleged in this	
17	Complaint, violate Chapter 6.5 and their implementing regulations, which thereby constitute	
18	unfair competition within the meaning of Business and Professions Code section 17200.	
19	TWENTIETH CAUSE OF ACTION	
20	(Violations of Unfair Competition Laws – Civil Code	
21	Customer Records Privacy Predicate Acts or Practices)	
22	(Bus. & Prof. Code §§ 17200 - 17208)	
23	119. Plaintiff realleges paragraphs 1-5, 7-8, 10-12, 14, 18-24, inclusive.	
24	120. Within four (4) years of commencing this action, exclusive of any applicable tolling	
25	periods, including those set forth in paragraph 12 herein, Defendant has engaged in, and continue	
26	to engage in, acts or practices that constitute unfair competition within the meaning of Business	
27	and Professions Code sections 17200 through 17208.	
20		

- 121. Specifically, Defendant engaged in the acts or practices that violated Civil Code section 1798.81 by disposing of customer records without shredding, erasing, or otherwise modifying the personal information in those records to make it unreadable or undecipherable through any means.
- 121. Pursuant to Business and Professions Code section 17206, Defendant is liable for civil penalties for each and every violation as alleged herein.
- 122. Defendant must be immediately and permanently enjoined, pursuant to Business and Professions Code section 17203, from engaging in acts or practices that, as alleged in this Complaint, violate Chapter 6.5 and their implementing regulations, which thereby constitute unfair competition within the meaning of Business and Professions Code section 17200.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays for the following relief as to Defendant:

- 1. A preliminary and permanent injunction requiring Defendant to comply with those provisions of Health and Safety Code, Division 20, Chapter 6.5 and implementing regulations, which Defendant is alleged to have violated;
- 2. A preliminary and permanent injunction, issued pursuant to Business and Professions Code section 17203, prohibiting Defendant from engaging in acts or practices that violate the provisions of Chapter 6.5 of Division 20 of the Health and Safety Code and Civil Code section 1798.81, as alleged in this Complaint, which thereby constitute unfair competition within the meaning of Business and Professions Code section 17200;
- 3. Civil penalties against Defendant pursuant to Health and Safety Code section 25189, subdivisions (b), (c) and (d), in an amount according to proof.
- 4. Civil penalties against Defendant pursuant to Health and Safety Code section 25189.2, subdivision (b), in an amount according to proof;
- 5. Civil penalties against Defendant, pursuant to Business and Professions Code section 17206, of \$2,500.00 for each violation of unfair competition laws engaged in by Defendant, in an amount according to proof;

1	6. Plaintiff's costs of inspection, investigation, enforcement, prosecution, and suit		
2	herein, including but not limited to such attorneys fees and costs as are authorized to be recovered		
3	pursuant to Code of Civil Procedure section 1021.8; and,		
4	7. Such other and further relief as the Court deems just and proper.		
5			
6	Dated: December <u>//</u> , 2015	Respectfully Submitted,	
7		KAMALA D. HARRIS	
8		Attorney General of California MARGARITA PADILLA	
9		Supervising Deputy Attorney General	
10		15.202	
11		Davin A Zovana	
12		DAVID A. ZONANA Supervising Deputy Attorney General Attorneys for Plaintiff, People of the State of	
13		California	
14			
15	Dated: December <u>//</u> , 2015	NANCY O'MALLEY District Attorney of the County of Alameda	
16	·	District Attorney of the County of Afaineda	
17		Kutte II O	
18		Kenneth A. Mifsud	
19		Assistant District Attorney Attorneys for Plaintiff, People of the State of	
20		California	
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