



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 17, 2012

Ms. Carmen Benavides  
Director, Product Investigations  
General Motors LLC  
3001 Van Dyke - Mail Code 480-210-2V1  
Warren, MI 48090-9055

NVS-215ET  
12V-406

**Subject:** Driver's Master Power Window Switch

Dear Ms. Benavides:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BUICK/RAINIER/2006-2007  
CHEVROLET/TRAILBLAZER/2006-2007  
GMC/ENVOY/2006-2007  
ISUZU/ASCENDER/2006-2007  
SAAB/9-7X/2006-2007

**Mfr's Report Date:** August 15, 2012

**NHTSA Campaign Number:** 12V-406

**Components:**

ELECTRICAL SYSTEM  
VISIBILITY:POWER WINDOW DEVICES AND CONTROLS

**Potential Number of Units Affected:** 249,260

**Problem Description:**

General Motors (GM) is recalling certain model year 2006 Chevrolet Trailblazer EXT and GMC Envoy XL and 2006-2007 Chevrolet Trailblazer, GMC Envoy, Buick Rainier, SAAB 9-7x, and Isuzu Ascender vehicles, originally sold or currently registered in Connecticut, Delaware, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, Wisconsin, and the District of Columbia. Fluid may enter the driver's door module, causing corrosion that could result in a short in the circuit board. A short may cause the power door lock and power window switches to function intermittently or become inoperative. The short may also cause overheating, which could melt components of the door module, producing odor, smoke, or a fire.

**Consequence:**

A short in the circuit board could lead to a fire, increasing the risk of personal injury.

**Remedy:**

The remedy plan is still being finalized. A notification schedule has not been determined yet. Buick, Chevrolet, and GMC owners will be notified by GM. Buick owners may contact the owner center at 1-800-521-7300, Chevrolet owners at 1-866-694-6546, and GMC owners at 1-866-996-9463.

Isuzu owners will be notified by Isuzu Motors. Owners may contact Isuzu customer service at 1-800-255-6727. SAAB owner's will be notified by SAAB Cars North America and for inquiries, owners may call SAAB customer service at 1-855-880-0808.

**Notes:**

GM's campaign number is 12180. Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

This recall was the subject of Preliminary Evaluation, PE12-003 and Engineering Analysis, EA12-004, conducted by the Office of Defects Investigation.

We have received General Motor's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at [edison.thompson@dot.gov](mailto:edison.thompson@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement