



1 Technicians knew it was a terminable offense if they looked at files  
2 on customers' computers beyond what was required by the service  
3 order.

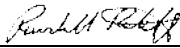
4 5. Contact with the FBI was limited to supervisors, including  
5 Justin Meade, James Christophel, Mike Hans, and me. To my knowledge,  
6 technicians who carried out the actual repairs did not have contact  
7 with FBI agents.

8 6. I was never instructed by any agent of the FBI, or any  
9 officer or agent of any other law enforcement agency, to search for  
10 child pornography, or evidence of any other crime, on customers'  
11 computers at Best Buy, at any time. I was also never instructed by  
12 anyone at the FBI or at Best Buy to ask my subordinates to do so. I  
13 never instructed my subordinates to search for child pornography, or  
14 evidence of any other crime, on customers' computers at Best Buy, at  
15 any time. I directed them to follow the Best Buy Geek Squad policy  
16 of not looking at files or anything else on a customer's computer  
17 beyond what was required to carry out the service order. I am  
18 unaware of any other supervisor instructing anyone at Best Buy Geek  
19 Squad to search for evidence on behalf of the FBI. My intent in  
20 contacting the FBI about any evidence found by technicians at Geek  
21 Squad was to carry out the Best Buy policy of notifying the FBI when  
22 such items were found.

23 7. I was paid \$500 in 2011 by Special Agent Tracey Riley. It  
24 made me uncomfortable to receive money and I contacted our legal  
25 department. I gave the money to charity. I did not understand the  
26 payment to be given as encouragement to find child pornography on  
27 behalf of the FBI, and I was never encouraged to find child  
28 pornography on customers' computers for the FBI. The FBI indicated

1 to me they could not take the money back because they had to spend it  
2 as part of their budget.

3 I declare under penalty of perjury under the laws of the United  
4 States of America that the foregoing is true and correct and that  
5 this declaration is executed at Georgetown, Indiana, on 04 January, 2017  
6 [DATE].

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10 RANDALL RATLIFF  
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