NEWS RELEASE

American Airlines Responds to NAACP Travel Advisory

10/25/2017

American Airlines Chairman and CEO Doug Parker shared the following letter with the airline's 120,000 employees this morning, Oct. 25, 2017.

Dear Fellow Team Members,

Of all the really important things our team members do – and that list is long – bringing people together is at the top. We fly over borders, walls and stereotypes to connect people from different races, religions, nationalities, economic backgrounds and sexual orientations. We make the world a smaller, more inclusive place. And we do it professionally and safely every day for more than 500,000 customers across five continents.

So, we were disappointed to learn of a travel advisory issued by the NAACP regarding American Airlines. The mission statement of the NAACP states that it "seeks to remove all barriers of racial discrimination." That's a mission that the people of American Airlines endorse and facilitate every day – we do not and will not tolerate discrimination of any kind. We have reached out to the NAACP and are eager to meet with them to listen to their issues and concerns.

As we work through this in concert with the NAACP, please keep doing the great and noble work you always do: treat our customers and each other with respect; connect diverse groups of people with each other and allow them to see the world; make the world a smaller and more open place; and do it professionally and safely.

1

About American Airlines Group

American Airlines and American Eagle offer an average of nearly 6,700 flights per day to nearly 350 destinations in more than 50 countries. American has hubs in Charlotte, Chicago, Dallas/Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix, and Washington, D.C. American is a founding member of the **One**world alliance, whose members and members-elect serve nearly 1,000 destinations with 14,250 daily flights to 150 countries. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL. In 2015, its stock joined the S&P 500 index. Connect with American on Twitter **@AmericanAir** and at **Facebook.com/AmericanAirlines**